

# Privacy Policy

*Last Updated 11/21/2025*

True Data Ops (“we,” “our,” or “us”) built the **TDO** application as a commercial software product. This Service is provided by True Data Ops and is intended for use **as-is**.

This Privacy Policy describes how we collect, use, and protect your information when you use our Service. By choosing to use the Service, you agree to the practices described in this Privacy Policy.

Unless otherwise defined here, the terms used in this Privacy Policy have the same meanings as in our Terms and Conditions, available at [truedataops.com](https://truedataops.com).

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## Information We Collect

### 1. Personal Information

For a better experience while using our Service, we may request certain personally identifiable information, including but not limited to:

- Name
- Email address
- Organization or role (optional depending on features)

This information is used to:

- Provide and maintain the Service
- Improve performance and functionality
- Personalize your experience
- Communicate with you regarding updates, support, or security notices

We do not sell your personal information.

### 2. Third-Party Services

Our app may use third-party services that could collect information used to identify you. These include, but may not be limited to:

- **Google Play Services**
- **Apple App Store Services**
- Crash reporting and analytics providers (e.g., Firebase, App Center, or others if implemented)

We encourage you to review their respective privacy policies.

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## Log Data

If an error occurs while using the Service, we may collect data sent by your device (“Log Data”). This may include:

- IP address
- Device name
- OS version
- App configuration at the time of the error
- Timestamp of the issue
- Other diagnostic information

This information is used for troubleshooting, analytics, and improving the stability of the Service.

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## Cookies & Tracking Technologies

The Service does not use cookies directly. However, third-party components, SDKs, or libraries used in the app may use cookies or similar tracking technologies to improve their services.

You may choose to accept or refuse cookies through your device settings. Refusing cookies may limit some functionality.

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## Service Providers

We may employ third-party companies or individuals to:

- Facilitate the Service
- Operate the Service on our behalf
- Provide analytics or performance monitoring
- Support customer service or technical operations

These third parties may have access to your Personal Information only as needed to perform tasks on our behalf and are obligated not to disclose or use it for any other purpose.

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## Data Security

Your trust is important to us. We use commercially reasonable measures to protect your Personal Information.

However, no method of transmission over the internet or method of electronic storage is completely secure. While we strive to protect your data, we cannot guarantee absolute security.

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## Links to External Sites

The Service may contain links to external websites or services not operated by True Data Ops. We strongly recommend reviewing the privacy policies of any third-party sites you visit.

We are not responsible for the content, policies, or practices of any third-party sites or services.

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## Children's Privacy

Our Service is **not intended for children under the age of 13**, and we do not knowingly collect personally identifiable information from children. If we discover that a child under 13 has provided personal information, we will delete it promptly.

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## Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Changes will be posted on this page with an updated "Last Updated" date.

Your continued use of the Service after changes are posted constitutes acceptance of the updated Policy.

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## Contact Us

If you have any questions, concerns, or suggestions regarding this Privacy Policy, please contact us:

 [info@truedataops.com](mailto:info@truedataops.com)

 <https://truedataops.com>